## **Warranty Information**





## Limited Warranty – Stalker Radar and Street Dynamics Traffic Products

Applied Concepts, Inc., as the Manufacturer ("**ACI**"), warrants the Stalker Speed Measurement Radar, Lidar, and Street Dynamics Traffic Products (including Pole Mounted Graphics Display ("**PMG**"), Traffic Data Collector, and Trailer-Mounted PMG) systems (the "**Systems**") to the original purchaser to be free of defects. At ACI's sole discretion, ACI agrees to repair or replace all components that fail due to defective materials or workmanship during the stated warranty period from the date of purchase.

During the warranty period, there will be no charge for repair labor or parts. At ACI's sole discretion, warranty work shall be performed at the customer's site / appropriate local site, or the Purchaser shall return the failed unit or part thereof to the factory or authorized service center, freight prepaid. ACI will pay standard UPS ground or FedEx return shipping.

This warranty applies only to internal electronic components and circuitry. This warranty excludes normal wear-and-tear such as frayed cords, broken connectors, scratched or broken cases, or physical abuse. ACI reserves the right to charge for defects and/or damages resulting from abuse or extraordinary environmental damage to the unit during the warranty period at rates normally charged for repairing such units not covered under warranty.

ACI warrants that the Systems manufactured by ACI are designed to perform the function of determining the speed of motor vehicles or the speed of target objects with reasonable radar reflectivity.

The foregoing warranty is exclusive, in lieu of all other warranties, of quality, fitness, or merchantability, whether written, oral, or implied.

ACI will not be liable for any direct, indirect, consequential, or incidental damages arising out of the use or inability to use the Systems. As a further limit on warranty, and as an expressed warning, the user should be aware that harmful personal contact may be made with ACI's Systems in the event of collisions or other circumstances, even though said Systems are installed and used according to instructions. ACI specifically disclaims any liability for injury caused by the Systems in all such circumstances.

This warranty covers only equipment and parts manufactured by ACI. ACI's warranty does not cover components and accessories not manufactured by ACI. All other components and accessories not manufactured by ACI and furnished with ACI product are sold "as is" and without warranty, express or implied of any kind by ACI. All other components and accessories not manufactured by ACI are subject to such warranty, if any, of the manufacturers thereof.

## Warranty Period

| Stalker Radar<br>Law Enforcement | s      | Parts an<br>System Co | d Labor,<br>mponent | Non-System Components |           |         |         |
|----------------------------------|--------|-----------------------|---------------------|-----------------------|-----------|---------|---------|
|                                  | 1 Year | 2 Years               | 3 Years             | 5 Years               | Batteries | Cables  | Mounts  |
| Stalker DSR 2X                   | —      | —                     | <b>v</b>            | —                     |           | 90 Days | 90 Days |
| Stalker DSR                      | _      | —                     | <b>√</b>            | —                     |           | 90 Days | 90 Days |
| Stalker DUAL                     | _      | —                     | <b>√</b>            | —                     |           | 90 Days | 90 Days |
| Stalker PATROL                   | _      | —                     | <b>√</b>            | —                     |           | 90 Days | 90 Days |
| Stalker II (MDR and SDR)         | _      | <b>√</b>              |                     | —                     | 90 Days   | 90 Days | 90 Days |
| Lidar RLR                        | _      | <b>√</b>              |                     | —                     | 90 Days   | 90 Days | 90 Days |
| Lidar XLR                        | _      | <b>v</b>              |                     | —                     | 90 Days   | 90 Days | 90 Days |
| Lidar XS                         | _      | <b>v</b>              |                     |                       | 90 Days   | 90 Days | 90 Days |
| LidarCam 2                       | _      | <b>v</b>              |                     | _                     | 90 Days   | 90 Days | 90 Days |

| Stalker Street<br>Dynamics<br>Traffic Products | s        | Parts an<br>ystem Co | -       | S       | Non-System Components |         |                 |         |
|--|----------|----------------------|---------|---------|-----------------------|---------|-----------------|---------|
|  | 1 Year   | 2 Years              | 3 Years | 5 Years | Batteries             | Cables  | Solar<br>Panels | Mounts  |
| MC 360   | _        |                      | —       | **      | 1 Year                | —       | 5 Years         |         |
| SAM  | _        | **                   | —       | —       | 1 Year                | —       | 2 Years         | _       |
| SAM-R  | _        | **                   | —       | —       | 1 Year                | —       | 2 Years         | _       |
| Mini Message Trailer                           | _        | PMG +<br>**          | _       | _       | **                    | **      | **              | _       |
| PMG  | _        | √                    | —       | —       | 90 Days               | 90 Days | **              | 90 Days |
| TDC  | _        | √                    | —       | —       | 90 Days               | 90 Days | **              | 90 Days |
| TDC 2  | —        | √                    | —       | —       | 2 Years               | 90 Days | **              | 90 Days |
| Sensors - Traffic                              | <b>√</b> |                      | —       | —       | —                     | 90 Days | _               | 90 Days |
| SVR - Handheld                                 | _        | √                    |         | —       | _                     | 90 Days | _               | 90 Days |
| SVR - Sensor                                   | _        | √                    |         | _       | _                     | 90 Days |                 | 90 Days |

✓ Denotes ACI Limited Warranty | \*\* Denotes Manufacturer's Warranty

## StalkerRadar.com StreetDynamics.com

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COMPLIANT

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